

# Free HP Care Pack Services & Double Memory Offer

1 May – 31 May 2008



## Claim Form

You support the business. We support you..

Simply purchase any of a wide range of HP ProLiant servers between 1 and 31 May 2008, together with an HP Care Pack and/or double the server standard memory and HP will refund the cost of the Care Pack and/or memory. Take advantage of either offer, or both (where applicable), the choice is yours. Qualifying products and memory configurations apply – please refer to the qualifying products matrix for full details. Full terms and conditions are below.

### How to claim:

1. Complete the claim form below
2. Attach proof of purchase (reseller invoice(s)) to the claim form, with qualifying products circled, along with Manufacturers Part Codes. Make copies for your records
3. Product must have been invoiced between 1 May 2008 and 31 May 2008
4. Mail to: HP Claims Dept, Outbound, Waterloo House, Riseley Business Park, Basingstoke Road, Riseley, Berkshire, RG7 1NW. All submissions must be received by Friday 27 June 2008.
5. You will then **receive an email within 7 days of posting**, confirming the rebate due to you and your individual reference number
6. Cheques will be issued within 28 days from your claim approval.

**If you have not received an email within this period please check your spam filter.**

### Please print (Block Capitals)

**Title:** \_\_\_\_\_ **First name:** \_\_\_\_\_ **Last name:** \_\_\_\_\_

**Company name** (cheque payable to): \_\_\_\_\_

**Company address** (where the cheque will be sent): \_\_\_\_\_

**Town/city:** \_\_\_\_\_ **County:** \_\_\_\_\_ **Postcode:** \_\_\_\_\_

**Tel:** \_\_\_\_\_ **E-mail:** \_\_\_\_\_

ProLiant Servers	Server Qty	Additional Memory Qty	Care Pack Part Code	Care Pack Qty
ProLiant DL120 1U Rack Server			n/a	
ProLiant DL140 1U Rack Server			n/a	
ProLiant DL145 1U Rack Server			n/a	
ProLiant DL160 1U Rack Server			n/a	
ProLiant DL165 1U Rack Server			n/a	
ProLiant DL180 2U Rack Server			n/a	
ProLiant DL185 2U Rack Server			n/a	
ProLiant DL320 1U Rack Server			U4481E	
ProLiant DL360 1U Rack Server			U4497E	
ProLiant DL365 1U Rack Server			n/a	
ProLiant DL380 2U Rack Server			U4545E	
ProLiant DL385 2U Rack Server			n/a	
ProLiant DL580 4U Rack Server			n/a	
ProLiant DL585 4U Rack Server			n/a	
ProLiant BL460c			UK066E	
ProLiant ML110 Tower			n/a	
ProLiant ML115 Tower			n/a	
ProLiant ML150 Tower			n/a	
ProLiant ML310 Tower			U4447E	
ProLiant ML350 Tower			U4513E	
ProLiant ML370 Tower			U4529E	

Please note that to prevent unwanted 'spam' email, some Internet Service Providers (ISP's) block messages from senders whose email addresses are not in the recipient's Address Book or Safe Senders List. We here at Outbound want you to receive the emails we send you regarding this offer so please add **pcsavings@out-bound.co.uk** to your Address Book or Safe Senders List.

### Other HP Communications

HP undertakes to keep your details in accordance with the HP Privacy Policy: <http://welcome.hp.com/country/uk/en/privacy.html>

To ensure that we provide you with the highest levels of service, you may be contacted by other HP entities or business partners about products and services that may be of interest to you. Please indicate how you would like to be contacted for future communications.

Contact method:

Email  Post

Telephone

If you would prefer to be removed from all future communications, please tick here



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1 May – 31 May 2008

I have read, understood and agree to the terms and conditions of the promotion.

Signature \_\_\_\_\_ Date \_\_\_\_\_

## Terms and Conditions

1. To take advantage of the promotion, customers must print out and complete a claim form and submit it, along with seller/reseller's invoice to the address set out in the form. The seller/reseller's invoice must clearly show the HP part codes and purchase price of the qualifying products purchased. The full list of qualifying products and corresponding part codes, plus the claim form is available from [www.hp.com/uk/proliantdoublememory](http://www.hp.com/uk/proliantdoublememory)
2. This promotion is only available to end user customers based in the UK and does not apply where product will be resold. Claims must be submitted by the end customer only. This offer is not open to employees of HewlettPackard, their agents, retail staff, channel partners, participating stockists or anyone connected with the promotion. Resellers may not submit claims on behalf of their customers.
3. Customers may participate in either the Double-Memory offer or the Free Care Pack offer, or both (where applicable), but these offers may not be combined with any other special pricing agreements or promotional offers on HP ProLiant products during the promotional period.
4. This offer is limited to double the standard memory of the applicable server and/or the applicable Care Pack as indicated in the qualifying products table. No other combination/configuration is valid for this promotion. Visit [www.hp.com/uk/proliantdoublememory](http://www.hp.com/uk/proliantdoublememory) for details.
5. For each qualifying HP ProLiant Server, memory option kit and/or Care Pack purchased, one rebate cheque to the value of the cost of the memory option kit and/or Care Pack, excluding VAT, may be claimed. The maximum permitted value for this rebate will not exceed the current list price of the part code purchased. All products must appear on the same invoice.
6. The promotion is valid only on new units purchased directly from Hewlett Packard or a UK HP authorised reseller and invoiced between 1 and 31 May 2008. Purchases made direct from HP distribution partners are ineligible. The closing date for receipt of claim forms is Friday 27 June 2008. No claims will be accepted after this date.
7. Once the claim has been received and approved, the participant will receive confirmation of receipt of the claim form by email from [promotions@out-bound.co.uk](mailto:promotions@out-bound.co.uk) stating whether or not the claim for cash back has been successful. It is the claimant's responsibility to contact Outbound Field Marketing Services Ltd using the email address above within seven days of their claim being sent if an email acknowledgement has not been received.
8. Allow 28 days for receipt of rebate cheque from receipt of your claim at the offices of Outbound Field Marketing Services Ltd.
9. The promoter reserves the right to disqualify incomplete, altered or illegible claim forms or where no seller/reseller's invoice is attached. No responsibility will be accepted for claim forms lost, damaged or delayed in the post or insufficiently prestamped. Proof of posting will not be accepted as proof of delivery.
10. HP reserves the right to audit all requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims, claim forms and supporting documents.
11. All documentation submitted for this promotion becomes the property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may, without prejudice to HP's other rights, result in disqualification from this promotion and future HP promotions.
12. For questions regarding the status of your claim, please email: [promotions@outbound.co.uk](mailto:promotions@outbound.co.uk)
13. HP may declare this promotion to be void where it is prohibited or restricted by applicable law.
14. The decisions of Hewlett Packard in respect of any and all aspects of the promotion will be final and binding.
15. HP reserves the right to amend or cancel this promotion without notice.
16. Promoter: Hewlett Packard Limited, Amen Corner, Bracknell, Berkshire, UK. RG12 1HN.